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FACSIMILE TRANSMISSION
TEDD CYCLE, INC.
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Export Sales

Dear Dealer:

We are one of the Original Aftermarket Companies supplying products for Harley-Davidsons, through stocking Dealers and Repair Shops worldwide. We inventory over 27,000 different parts, including: hard parts for engine and transmission rebuilding, carburetion, chassis, fork components, and wheels to fit models from the 1930's to the current Twin Cam models.

We supply many OEM brand replacement items including Timken bearings, Hastings rings and Wagner lighting. Our warehouse and distribution lines include Accel, Corbin-Gentry, S&S Products, Barnett, Bendix, Primo, Manley, Rowe, Crane, Russell, Andrews, James and Delkron.

Many items are produced by our V-Twin Manufacturing Division, and are distributed by Tedd Cycle, Inc. All products are stocked in both our 150,000 square foot New York facility located 60 miles North of New York City and 150,000 square foot Kansas City, Missouri facility. We ship daily by UPS within the continental U.S. to airports and docks for export shipping. All international orders are shipped from our New York warehouse.

We encourage everyone to utilize stock and price checks on our website www.VTwinMfg.com. Dealers that have an account with us can check stock, dealer and retail pricing, OEM cross reference and order history. Invoices can be viewed and printed from our website after 12:00 midnight Eastern time the day after your order ships. We also have a technical center on our website which allows you to view technical questions by part number or to submit a new technical question.

Export Account Conditions:

- 1. <u>Dealer Account:</u> We will set up a dealer account after we receive your dealer application, shipping information, business license, photos inside & outside of your shop and a completed credit card authorization form. Orders shipping within the USA, Puerto Rico, Alaska and Hawaii are not considered export and will be assigned a separate account number, subject to our domestic Terms & Conditions.
- 2. <u>Payment:</u> Orders must be prepaid with Visa, Mastercard or American Express. After your payment is processed, the order will be released for shipment.
- 3. <u>Shipping:</u> Airfreight is determined by whichever is greater of actual weight or dimensional weight. Shipping address must be provided at the time of order and cannot be changed after order is entered.
- 4. Orders shipping outside of the USA, Puerto Rico, Alaska and Hawaii: Orders are shipped via UPS International. Shipping charges must be prepaid or charged to a UPS account number. Due to freight and brokerage costs, orders that we export on your behalf must be at least \$500.00 of in-stock parts.
- 5. Orders shipping within the USA, Puerto Rico, Alaska and Hawaii:: Orders are shipped via UPS and must be at least \$50.00 of in-stock parts. Ground freight credit will be applied to orders over \$295.00.
- 6. <u>Pricing:</u> We suggest you always verify prices on larger ticket items, when manufacturers adjust prices we may adjust our prices. Prices are subject to change without notice. We reserve the right to change unit measure and prices when necessary, as products in Europe and Japan are affected by the currency exchange. Orders cannot be changed after they are processed.
- 7. <u>Hazardous Materials:</u> Due to strict Customs Regulations, we do not ship hazardous materials overseas. Our part numbers with prefix "41" are in this group.

Thank you for your cooperation. We welcome and appreciate your business.

Sincerely, TEDD CYCLE, INC. Export Sales